

**IPRS PROJECT – PRODUCTION  
MONTHLY STATUS REPORT – September 2002**

Report Period	Report Period	Report Issued		
September 1-September 30, 2002	September 1 - September 31, 2002	October 7, 2002		
<b>Overall Assessment -</b> The month of September contained only three check writes. Medicaid moved the September 20 check write to October 4. IPRS followed the schedule change. Guilford Area Program (AP) completed Implementation and moved into the production environment. Guilford is the first AP to move on to the IPRS since the Pilots Sites. An extension was issued to all Phase 1 IPRS sites allowing them to move to Production in October instead of September.				
<b>Pilot Site Issues -</b> The Division's Data Operations staff has completed their task of assisting Duplin/Sampson/Lenoir (DSL) with posting payments and denials to their local system. DSL has now hired a contractor to keep this up to date. DSL received a patch for the TPL segment but it did not work so the vendor is working on the patch again. Southeastern Center's (SEC) sequencing problem could not be reproduced by their vendor. SEC also has not had the problem to reoccur; therefore, the vendor is not working on a patch to this problem. SEC moved to a larger server which may have helped since the sequencing problem appeared to only be occurring on large file transmissions.				
<b>Phased Site Issues -</b> Guilford AP went into production with the September 13 check write. They were very successful. They received a payment of \$424,193.99. They had 7835 claims finalized and only 613 claims denied. The largest volume of denials was related to benefit package and rate problems.				
<b>DIRM Project Review -</b> DHHS DIRM's QA review of IPRS (completed July 31, 2002) states favorable remarks for the project to go forward to completion. The IPRS team responded to five concerns by developing action plans to mitigate each concern. This information was added to Section X of the August IPRS IRMC report (see the IRM web site). The team will update its progress monthly.				
<b>Fiscal Agent Issues -</b>  An inquiry to EDS was sent on 09/23/02 inquiring about the status of the additional hires for IPRS. EDS responded to the Division indicating that three new BA's will start on 10/14/02 and 4 new SE's will start on 10/07/02. EDS will send us a new org chart once everyone is in place.				
<b>CSR Report -</b>  There were 19 new CSR/RFRs issued to EDS in the month of September. EDS completed a total of 21 CSRs during September.				
<b>Production Issues</b>				
1	<b>Clean Claim Error Report – Sept.</b> <i>Errors are trending lower for Sites</i>	<b>System Errors</b> <b>0.14%</b>	<b>Division Errors</b> <b>1.51%</b>	<b>LME Errors</b> <b>7.82%</b>
2	<b>Pilot Site Issues List</b>	Issues list is down to 4. The # 1 issue now is the eligibility matrixes.		

**IPRS PROJECT – IMPLEMENTATION  
MONTHLY STATUS REPORT – September 2002**

<b>MH/DD/SAS Information Services</b>		<b>Report Period</b>				<b>Report Issued</b>		
Gary Imes		September 2002				October 7, 2002		
<b>Implementation Phase I – April 2002 to September 30, 2002</b>								
<b>Area Programs (6)</b> - Guilford, New River, Pathways, Smoky, VGFW, Wayne								
<b>IPRS Production</b> Guilford (9/13)								
<b>Overall Assessment</b> Guilford went into production September 13. Wayne County plans to implement on October 4, which satisfies their Phase I MOA requirements (DMA replaced the checkwrite of September 20 with that of October 4 <sup>th</sup> ).								
New River, Pathways, Smoky and VGFW are continuing work toward IPRS production at the first opportunity. Although implementation dates are not firm, each AP is planning to move to IPRS in one of October's four checkwrites. The Division and EDS will provide continuous support to these APs until they migrate to IPRS.								
<b>Client Enrollment (834) – General comments</b> Smoky, VGFW and Wayne went into production with their 834 and are actively enrolling clients. New River completed 834 content testing on 8/20 and has since focused on client eligibility determination. New River plans to start enrolling active clients in production early October.								
<b>Claims Submission ( 837) – General comments</b> New River, Pathways and Smoky continued to wait for vendor resolution of several issues associated with the cycle testing of a new 837 claims processing design.								
<b>Key Milestones -</b>								
<b>Area Program</b>	<b>HIM</b>	<b>834 Form 7/12</b>	<b>834 No. of Tests 7/25</b>	<b>834 Prod 7/29</b>	<b>837 Form 8/09</b>	<b>837 No. of Tests 9/19</b>	<b>IPRS Prod 9/30</b>	<b>Comments</b>
Guilford	CSM	7/05	7	8/07	8/13	4	9/13	In production 9/13.
New River	CMHC	8/02	4	*	8/26s			* 834 content testing complete 8/20; will start enrolling active clients in production early October.
Pathways	CMHC	7/16	2	7/31	8/07s			
Smoky	CMHC	7/16	8	9/26	9/05	4		
VGFW	U/C	9/12	2	9/30	8/29s			This is U/C's first project to create 834 and 837 transactions for IPRS, so challenges were anticipated.
Wayne	CSM	7/08	4	9/11	8/27	2		Implementation planned 10/4.

**Note:** An "s" following a date denotes "date started"

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MH/DD/SAS Information Services	Report Period	Report Issued						
Gary Imes	September 2002	October 7, 2002						
Implementation Phase II – June 2002 to December 31, 2002								
Area Programs (8) - Lee-Harnett, Mecklenburg, OPC, Sandhills, SE Regional, Tideland, Wake, Wilson-Greene								
IPRS Production - None								
Overall Assessment								
CSM users have made very good progress with their 834 and 837.								
VGFW (Phase I) went into production with the 834 on 9/30. VGFW's completion of the 834 should expedite 834-format certification and content testing for Lee-Harnett, OPC and Wake. VGFW plans to complete 837-format certification in early October, and anticipates needing only one or two cycle tests to be ready for production. VGFW's completion of an U/C 837 solution should help expedite work on the 837 by the other U/C users.								
Implementation is targeted to start 12/6 and is scheduled to finish 12/31.								
Client Enrollment (834) – General comments								
U/C's Lee-Harnett, OPC and Wake have waited for Phase I VGFW to complete 834-format certification (completed 9/12) and 834 content testing (completed 9/30). They anticipate moving quickly forward with their 834 work using the VGFW U/C solution. Wilson-Greene, Tidelands and Southeastern Regional received 834 format certification and are preparing to begin 834 content testing.								
Claims Submission ( 837) – General comments								
Sandhills began 837 testing on 9/19 and anticipates obtaining format certification in early October. Tideland and Wilson-Green continued preparation work to submit 837s for format certification in October.								
Key Milestones -								
Area Program	HIM	834 Form 8/30	834 No. of Tests 9/13	834 Prod 9/19	837 Form 9/20	837 No. of Tests 11/22	IPRS Prod 12/31	Comments
Lee-Harnett	U/C	*	*	*				* VGFW 834 format completed 9/30, which will enable moving forward quickly
Mecklenburg	BCMS							The start of 834 development and testing was delayed, but is now progressing.
OPC	U/C	*	*	*				* VGFW 834 format completed 9/30, which will enable moving forward quickly
Sandhills	CSM	8/22	4	9/30	9/19s			
SE Regional	WiLD	9/25	1					SE Regional completed 834 format certification on 9/25 (WiLD is a new vendor). They are now testing 834 content.
Tidelands	CSM	9/24						
Wake	U/C	*	*	*				* VGFW 834 format completed 9/30, which will enable moving forward quickly
Wilson-Grn	CSM	9/13	4					

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Gary Imes		September 2002				October 7, 2002		
Implementation Phase III – September 2002 to March 31, 2003								
Area Programs (14) - Alamance-Caswell, Albemarle, Blue Ridge, Catawba, Centerpoint, Crossroads, Cumberland, Davidson, Johnson, Neuse, Onslow, Piedmont, Randolph, Roanoke-Chowan								
IPRS Production - None								
Overall Assessment								
The first group of Phase III APs attended Session 1 training September 23 – 25. The second class for Phase III is scheduled for October 8 – 10.								
In early October, the Phase III detailed project workplan; TPAs and MOA will be distributed.								
Implementation is targeted for March 2003.								
Client Enrollment (834) – General comments								
Claims Submission ( 837) – General comments								
Key Milestones -								
Area Program	HIM	834 Form 11/8	834 No. of Tests 11/27	834 Prod 12/2	837 Form 12/13	837 No. of Tests 2/21	IPRS Prod 3/31	Comments
Alamance-Caswell	CSM							
Albemarle	CSM							
Blue Ridge	CMHC							
Catawba	CMHC							
Centerpoint	CMHC							
Crossroads	CSM							
Cumberland	U/C							
Davidson	WiID							
Johnston	SoftSol							
Neuse	CMHC							
Onslow	WiID							
Piedmont	CMHC							
Randolph	CMHC							
Roanoke-Chowan	CSM							

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Gary Imes		September 2002				October 7, 2002		
<b>Implementation Phase IV – December 2002 to June 30, 2003</b>								
<b>Area Programs (8) - Durham, Edgecombe-Nash, Foothills, Pitt, Riverstone, Rockingham, Rutherford-Polk, Trend</b>								
<b>IPRS Production – None</b>								
<b>Overall Assessment</b> Phase IV APs are scheduled to attend Session 1 training December 3 - 5. The Phase IV detailed project workplan; TPAs and MOAs will be distributed in early December.  Implementation is targeted for May 2003.								
<b>Client Enrollment (834) – General comments</b>								
<b>Claims Submission ( 837) – General comments</b>								
<b>Key Milestones -</b>								
<b>Area Program</b>	<b>HIM</b>	<b>834 Form 2/7</b>	<b>834 No. of Tests 2/28</b>	<b>834 Prod 3/3</b>	<b>837 Form 3/14</b>	<b>837 No. of Tests 5/23</b>	<b>IPRS Prod 6/30</b>	<b>Comments</b>
Durham	BCMS							
Edgecombe-Nash	CSM							
Foothills	CMHC							
Pitt	PsyC							
Riverstone	CSM							
Rockingham	WiLD							
Rutherford-Polk	CMHC							
Trend	U/C							

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